| Identification                          | Subject  | MGT 305 Management - 3KU credits (6 ECTS) |  |  |  |
|---|--|---|--|--|--|
|   | (code, title, credits)   |   |  |  |  |
|   | Department<br>Program  | Economics and Management<br>Undergraduate |  |  |  |
|   | (undergraduate,graduate)   | Ondergraduate                             |  |  |  |
|   | Term   | Fall 2022                                 |  |  |  |
|   | Instructor   | Antony Jose                               |  |  |  |
|   | E-mail:  | antony.jose@khazar.org                    |  |  |  |
|   | Classroom/hours  |   | nnus) room 416 old Khazar  |  |  |
|   |  | University                                | 1 Mehseti street (Neftchilar campus), room 416 old, Khazar niversity |  |  |
| Prerequisites                           | ECON 100 Introduction to Economy   |   |  |  |  |
| Language                                | English  |   |  |  |  |
| Compulsory/Elective                     | Compulsory   |   |  |  |  |
| Required textbooks and course materials | <b>Main Textbook:</b> Textbook: Stephen P. Robbins, Mary Coulter, Management, 11th edition or later. Supplementary materials: the Economist and HBR magazines. |   |  |  |  |
| Course outline                          | This course focuses on the print   | nciples and practices used in mana        | gement and decision- making in                                       |  |  |
|   |  | terprises and in general. Students a      |  |  |  |
|   | philosophies of planning, organizing, controlling and leadership and a   |   |  |  |  |
| ~                                       | contemporary issues in management.   |   |  |  |  |
| Course objectives                       | <u>Generic Objective of the Course:</u>  |   |  |  |  |
|   | To provide students with the core concepts, methods and techniques of principles of manage-  |   |  |  |  |
|   | ment<br>Specific Objectives of the Course:   |   |  |  |  |
|   | To learn organizational principles, concepts, procedures, and technologies used by managers.   |   |  |  |  |
|   | Acquire some practical organizational skills, and managerial way of thinking.  |   |  |  |  |
|   | Develop self-awareness and personal capacities which are vital to becoming a manager.  |   |  |  |  |
|   | Define and Understand relationship between Management, Leadership and Vision/Mission with  |   |  |  |  |
|   | regards to globalization and today's ever-changing innovative world.   |   |  |  |  |
|   | This course also explores how managers can adapt themselves to unexpected conditions.  |   |  |  |  |
| Learning outcomes                       | Upon successful completing this course, students will be able to:  |   |  |  |  |
|   | • explain the different approaches and standards of management process;  |   |  |  |  |
|   | • confer how a manager can add value and how it impacts the organization;  |   |  |  |  |
|   | <ul> <li>learn management ethics and social responsibility;</li> </ul>   |   |  |  |  |
|   | <ul> <li>learn and understand delegating techniques;</li> </ul>  |   |  |  |  |
|   | <ul> <li>understand the leadership styles and use them and understand how to motivate</li> </ul>   |   |  |  |  |
|   | employees;   |   |  |  |  |
|   |  |   |  |  |  |
|   | • understand the use of roles when working as a team;  |   |  |  |  |
|   | • confer the concept of diversity and its importance;  |   |  |  |  |
|   | • understand and identify decision making style;   |   |  |  |  |
|   | assess the importance of managing positively in a changing environment.  |   |  |  |  |
| Teaching methods                        | Lecture  |   | Х  |  |  |
| -                                       | Group discussion   |   | Х  |  |  |
|   |  |   |  |  |  |
|   | Presentation   |   | Х  |  |  |
|   | Case analysis  |   | X<br>X   |  |  |
| <b>P</b> 1 4                            | Case analysis<br>Course paper  |   | X<br>X<br>X<br>X   |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)  |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods<br>Midterm Exam   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)<br>30                                  |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods<br>Midterm Exam<br>Class Attendance   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)<br>30<br>5                             |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods<br>Midterm Exam<br>Class Attendance<br>Activity   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)<br>30<br>5<br>5<br>5                   |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods<br>Midterm Exam<br>Class Attendance<br>Activity<br>Assignment and quizzes   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)<br>30<br>5<br>5<br>10                  |  |  |
| Evaluation                              | Case analysis<br>Course paper<br>Methods<br>Midterm Exam<br>Class Attendance<br>Activity   | Date/deadlines                            | X<br>X<br>X<br>Percentage (%)<br>30<br>5<br>5<br>5                   |  |  |

| Dollar | A and aming Interarity   |  |  |  |  |
|--------|--|--|--|--|--|
| Policy | <u>Academic Integrity</u><br>Every student is expected to familiarize himself or herself with the academic honesty policy of   |  |  |  |  |
|        | Every student is expected to familiarize himself or herself with the academic honesty policy of<br>Khazar University. Any evidence of cheating and/or plagiarism will be penalized to a full grade   |  |  |  |  |
|        | as per the university guidelines. As defined by dictionary.com: <u>Plagiarism</u> is an act or instance  |  |  |  |  |
|        | of using or closely imitating the language and thoughts of another author without authorization<br>and the representation of that author's work as one's own, as by not crediting the original author:   |  |  |  |  |
|        |  |  |  |  |  |
|        | and the representation of that author's work as one's own, as by not electroning the original author.  |  |  |  |  |
|        | Grading and Class Requirements   |  |  |  |  |
|        | Attendance is mandatory. Students may not miss more than one session, and in this case the   |  |  |  |  |
|        | instructor should be notified about student's absence beforehand (not less than 24 hours before<br>the class). Tardiness – students submitting assignments beyond deadlines in excess of an<br>average 25% for all assignments during the semester will lose 3 points out of a maximum<br>of 10 points. Do not expect the instructor to entertain email OR TEAMS personal chat |  |  |  |  |
|        |  |  |  |  |  |
|        |  |  |  |  |  |
|        |  |  |  |  |  |
|        | entertained.   |  |  |  |  |
|        | Case Studies: All Students are expected to answer case studies, preferably, based on the   |  |  |  |  |
|        | combination of all of the following criteria. (a) Quote factual sources through a minimum use of   |  |  |  |  |
|        | case study text, (b) Quote links or publications (APA Style) (c) your own discernment (d)  |  |  |  |  |
|        | Organizational Theories (e) a resulting explanation that focuses on the heart of the issue at hand   |  |  |  |  |
|        | & (f) Suggestions on how to improve the situation.   |  |  |  |  |
|        |  |  |  |  |  |
|        | Assignments: Be sure to give yourself plenty of time to complete various assignments not to be   |  |  |  |  |
|        | overwhelmed and tempted to inadvertently claim another's work as your own (Plagiarism). Any  |  |  |  |  |
|        | suspicious assignment submission will be checked for plagiarism. Clearly, you will not learn or  |  |  |  |  |
|        | benefit cognitively by plagiarizing. Deadlines are to be strictly followed. Remember, the  |  |  |  |  |
|        | Instructor too has deadlines. No requests of extending deadlines will be entertained. Doing so will result in a Error 404, page not found i.e. your emails will go un-answered and disappear   |  |  |  |  |
|        | into the ethernet. Points will be lost for not submitting assignments on time (normally 10% of   |  |  |  |  |
|        | assignment grade for every late day of submission.   |  |  |  |  |
|        |  |  |  |  |  |
|        | Project-Chapter Presentation: The end-of-semester Project-Chapter presentation (of Student's   |  |  |  |  |
|        | individual choices) will take place INDIVIDUALLY and graded by your course Instructor (70%   |  |  |  |  |
|        | weight) and classmates (30% weight) based on the following criteria:   |  |  |  |  |
|        | a) Not reading from the phone/computer/pages   |  |  |  |  |
|        | b) <u>Covering relevant important sub-topics mentioned in the presentation chapters</u>  |  |  |  |  |
|        | c) Quoting personal and practical examples/ to explain the topic/issue   |  |  |  |  |
|        | <ul> <li>d) <u>In-class activities to explain the topic/issue.</u></li> <li>e) <u>Sticking to the allotted time (15 - 30 minutes per Student – depending on the # of stu-</u></li> </ul>   |  |  |  |  |
|        | <ul> <li>e) <u>Sticking to the allotted time (15 - 30 minutes per Student – depending on the # of students per class).</u></li> </ul>  |  |  |  |  |
|        | f) Depth of information presented.   |  |  |  |  |
|        | g) Not looking at the instructor while presenting your chapter content.  |  |  |  |  |
|        | Evaluation Methodology   |  |  |  |  |
|        | 1) Attendance is mandatory and will be recorded 10 minutes into the beginning of every class.  |  |  |  |  |
|        | Some topics not covered in the textbook will be introduced in lectures to help better understand   |  |  |  |  |
|        | the subject. This may be asked during the exams.   |  |  |  |  |
|        | (2) Secondly, experience suggests that comprehension of course material and exam   |  |  |  |  |
|        | performance is directly proportional to efforts of students who regularly attend, are attentive and  |  |  |  |  |
|        | participate during lectures. Students found talking incessantly or disrupting the class with   |  |  |  |  |
|        | unnecessary comments will be given 2 warnings after which they will be politely asked to leave<br>the class and may lose one point (per event) under the category 'Class participation'  |  |  |  |  |
|        | the class and may lose one point (per event) under the category 'Class participation'.<br>(3) Thirdly participation during lecture promotes lively discussion and benefits the entire class  |  |  |  |  |
|        | (3) Thirdly, participation during lecture promotes lively discussion and benefits the entire class, including the lecturer him/herself. Since the teaching medium is English, all students are ex-   |  |  |  |  |
|        | pected to continuously develop their knowledge and abilities in writing and conversing in Eng-   |  |  |  |  |
|        | lish for this subject.   |  |  |  |  |
|        |  |  |  |  |  |

| Tentative Schedule |              |   |  |             |  |  |  |
|--------------------|--------------|---|--|-------------|--|--|--|
| sk                 | Date/Day     | Textbook  |  |             |  |  |  |
| Week               | (tentative)  |   |  |             |  |  |  |
| 1                  | 20 September | <ul> <li>Class Introduction and<br/>Discussion of Course Outline</li> <li>Chapter 1: Management and<br/>Organizations- Introduction to<br/>Management and its concepts</li> </ul> | Chapter 1: Management and<br>Organizations- Introduction | Chapter 1   |  |  |  |
| 2                  | 27 September | Chapter 2 Understanding<br>Management's Context:<br>Constraints<br>and Challenges<br>Chapter 3 Managing in a Global<br>Environment  | Chapter 3 Managing in a Global<br>Environment            | Chapter 2,3 |  |  |  |
| 3                  | 04 October   | QUIZ 1<br>Chapter 4 Managing Diversity  | Chapter 4 Managing Diversity                             | Chapter 4   |  |  |  |
| 4                  | 11 October   | Chapter 5 Managing Social<br>Responsibility and Ethics<br>Chapter 6 Managing Change and<br>Innovation Review  | Chapter 5 Managing Social<br>Responsibility and Ethics   | Chapter 6   |  |  |  |
| 5                  | 18 October   | Chapter 7 Managers as Decision<br>Makers<br>Chapter 8 Foundations of<br>Planning  | Chapter 13 TEAMS   | Chapter 7   |  |  |  |
| 6                  | 25 October   | QUIZ 2<br>Chapter 8 (continued)<br>Chapter 9 Strategic Management,<br>including module<br>"Planning Tools and Techniques"<br>Review   | QUIZ 2 (CLASSES 1 – 5)<br>Strategic Management           |             |  |  |  |
| 7                  | 01 November  | Midterm Exam  |  |             |  |  |  |
| 8                  | 08 November  | Chapter 10 Basic Organizational Design  |  | Chapter 10  |  |  |  |
| 9                  | 15 November  | Chapter 12 Managing Human Resources - "Managing your Career"  |  |             |  |  |  |
| 10                 | 22 November  | Chapter 13 Managing Teams   |  | Chapter 13  |  |  |  |
| 11                 | 29 November  | Chapter 14 Understanding Individual Behavior<br>Chapter 15 Managers and Communication   |  |             |  |  |  |
| 12                 | 06 December  | QUIZ 3       Chapter 15 (continued)       Chapter 16 Motivating Employees   |  |             |  |  |  |
| 13                 | 13 December  | Chapter 17 Managers as Leaders<br>Review  |  |             |  |  |  |
| 14                 | 20 December  | Chapter 18 Introduction to Controlling  |  |             |  |  |  |
| 15                 | 27 December  | QUIZ 4<br>Chapter 19 Managing Operations  |  |             |  |  |  |
| 16                 | TBD          | Final exam  |  |             |  |  |  |

\* Chapters highlighted in Red Fonts above (or gray in case of B & W printouts) may or may not be covered in class. Students are expected to study the contents of these chapters and submit assignments as requested by the instructor. Any change to the above syllabus will be communicated in advance to the students through Microsoft TEAMS.